

Contact:

Rosemary Barnes
408-392-1199 / rbarnes@sjc.org

May 23, 2018

NEWS RELEASE

Don't Be Late to Your Boarding Gate - Silicon Valley's Airport Recommends Arriving Two Hours Before Flight Departure Time

*-- 17 Percent Increase in Passenger Traffic Year-over-Year
Due to More Airlines and Nonstop Destinations --*

San José, Calif. – The Memorial Day holiday is here once again marking the beginning of summer travel and so many incredible memories to be made at graduations, weddings, showers, Father's Day celebrations and that long-awaited holiday getaway. To have the best travel experience possible, passengers are asked to plan to arrive to Mineta San José International Airport (SJC) two hours before flight departure time to ensure on-time boarding.

"Silicon Valley's airport has launched two additional airlines, 17 new nonstop destinations and many more newly competitive routes and flight frequencies since summer 2017, contributing to 1.8 million more travelers choosing SJC for their getaway plans," said Assistant Director of Aviation Judy Ross. "Now more than ever, trip planning is essential for passengers to ensure a stress-free airport travel experience. Once beyond security screening, travelers can choose between SJC's many food, beverage and shopping concessions."

Here are some helpful travel tips to review before leaving for SJC from home or the office:

- **Check in online and print your boarding pass.** TSA and SJC airlines accept mobile boarding passes, but having a printed pass can be helpful if a mobile device experiences power or connectivity issues;
- Even with a boarding pass, **reconfirm airline flight status before leaving for the airport** as flight schedules may change due to weather or other factors;

(more)

- Before packing your bags, **review the [TSA's 5 essential summer travel tips](#)**. The TSA team is also ready to answer your specific TSA travel-related question via Twitter at [@AskTSA](#) or via [Facebook Messenger](#) or by calling **866-289-9673** - Federal Relay: 711;
- **Arrive to the airport early**. TSA suggests travelers arrive two hours before flight departure time for a smooth fly-by of TSA on your way to your gate;
- **Have a parking plan**. Economy parking (Lot 1) at the daily flat rate of \$18 is offered first-come, first-served. This lot reaches full capacity on a regular basis and will be in peak demand during the summer holiday season. Daily Lot 4 at \$22 per day is a recommended alternative as shuttle service to Terminal A is available near the lot exit, and the lot is within walking distance to Terminal B. The Terminal A Garage/Hourly Lot 2 at \$30 per day is another great option for those traveling short-term, with an inter-terminal shuttle to Terminal B located at street level; and
- **Pack your patience**. Aviation professionals around the globe are working together to get travelers to their destinations safely and on time.

SJC has experienced steady passenger growth over the past 65 consecutive months with a rolling 12-month total of 12,957,296 passengers served through March. The Airport expects to surpass 14 million passengers served in 2018 with new routes announced through fall, equaling SJC's peak passenger level of 14.2 million for the rolling 12-month period ending August 2001.

SJC: Transforming How Silicon Valley Travels

Mineta San José International Airport (SJC) is Silicon Valley's airport, a self-supporting enterprise owned and operated by the City of San José. The airport serves 13 million passengers annually, with 210 peak daily departures on 16 international and domestic carriers to 54 nonstop destinations. SJC has been America's fastest-growing major airport over the past two years, based on percentage increase in passenger seat capacity. For more airport information, visit flysanjose.com.