

## Airport Construction Update

October 23, 2007

### Reduction of Terminal C Short-term Parking Starts in November

With the start of construction on roadways in front of Terminal C in November, we will have to work in the west and north sections of the Terminal C short-term parking lot. This means significantly reducing the number of parking spaces in this parking lot.

Next week, Thursday, November 1, we will begin restricting entry into the sections of the parking lot that will be closed, and we will completely close off these sections by November 12. There will still be short-term parking available in the Terminal C lot, just less of it. In addition, there will still be ample short-term parking available in the Terminal A garage, and it's very easy to catch a blue shuttle bus to get to Terminal C that runs every few minutes between the terminals.

### Lost & Found Office Relocated to Terminal A Baggage Claim Area Next Week

The Airport Lost & Found Office will move next week from its current location on the mezzanine of Terminal C to a new location at the south end of the Terminal A baggage claim area. Office hours for Lost & Found will continue to be Monday through Friday, 8:00 to 11:30 a.m. and 12:30 to 4:00 p.m. You also can continue to contact the Lost & Found office at (408) 277-5419. For items lost during flight, contact your specific [airline](#).

### Tree Removal Needed Because of Road Work

With construction underway to improve Airport roadways and terminals, we will be removing several dozen trees from the Airport's landscaping starting in early November. New landscaping and trees are an integral part of the terminal area improvement program, and we will include plans to replace trees with the overall landscaping design for The New Airport when we're done with heavy construction over the next three years. The Airport has worked with the City of San José arborist to meet the City's expectations for public works projects dealing with tree removal and replacement.

### Consolidation of Terminal C Security Checkpoints Rescheduled after Thanksgiving

We've rescheduled the consolidation of the three Terminal C security checkpoints until after the Thanksgiving holiday, which will reduce the impact of the transition on holiday travelers.

Our revised schedule now calls for the consolidation to take effect in early December. The change will provide more efficient security check-in, better customer service, and reduced waiting for passengers, especially at peak times. By bringing three separate checkpoints together in Terminal C, security staff will have more flexibility screening passengers when traffic is greatest.

With the changeover, most food and beverage services and more restrooms in Terminal C now will become post-security, which will make it easier for travelers before boarding their flights. Coffee and snacks will be available pre-security near the baggage claim area.

After the consolidation, we will close off the north end of Terminal C to prepare it for demolition to clear the site for the construction of the new Terminal B. We expect this to happen in early 2008.

### Temporary Short-term Parking Lot to Open after Thanksgiving

We are currently scheduled to open a temporary parking lot on the south side of the Terminal C baggage claim building at the end of November. The new temporary lot will be used mostly by drivers who park on an hourly basis, generally those

who are picking up and dropping off passengers. We encourage daily parkers to use the Terminal A garage, and the long-term lot has plenty of room on the west side of the Airport.

Around the end of the year we also plan to close the existing short-term lot in front of Terminal C altogether so that we can begin work on the new 3350-space consolidated rental car and public parking garage that will go up where the surface lot now is.

### **Please Drive Carefully**

Especially while we have a lot of construction going on, please drive carefully, and please slow down, while on the Airport roads. We continue to alter roads, signage, and parking because of construction, and there will be some road congestion from time to time as a result of changes. We encourage all our travelers to add a little more time for getting around the Airport. [Click here for map](#)

### **During the Holidays, Arrive Earlier for Your Flight**

With the annual holiday travel rush approaching, our airlines serving San José remind travelers to arrive at the Airport at least 90 minutes before your flight for domestic travel, and at least two hours before international flights. This will allow you enough time to check in and reduce travel stress.

### **Construction Schedules Are Subject to Change**

Because the \$1.3 billion project to replace and upgrade the SJC terminal area is complex and moving very fast, our construction schedules are subject to continuing revision. We will keep updating the public and our customers about the project details as they occur, but please bear with us as we adjust schedules for the project over the next three years. We appreciate your patience, and we thank you for flying San José while we build The New Airport.

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*Airport Construction Update* is produced by the Marketing and Communications Division at Norman Y. Mineta San José International Airport. We welcome your comments. If you're not already on the mailing list for this publication, you can subscribe by going to [www.sjc.org](http://www.sjc.org).